



2008 Business Updates

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FAQ.....Here are the FACTS! In OHM's latest "middleware" WADE3 we have a knowledge base. Attached are input screen shots of the system. It will be filled with standard (ongoing) Q&A questions from OHM via our clients and YOU can have your own series of Q&A mixed in with the standard and still receive all updates. Updates will be sent to you with a hard copy document which will show you all the newly added information.

Now for the challenge. We will be releasing the first round of Q&A knowledge base at our May User Group Meeting, along with some training and uses. Plus YOUR feedback to this feature is needed.

Between now and May 10, 2008 for every Question your company submits your name will go in a drawing for giveaway prizes at the May User Group Meeting. Plus a special prize for the company who submits the most (accepted by OHM) Q&A. Remember you don't have to supply the answers JUST THE QUESTION. Not only will we include your Question in the knowledge base but we will send you replies (answers to your questions) directly to you for all your submitted questions.

The system works off of modules and key words. Example of a question, " how do I VOID an AP check?" You can write the entire question or key words VOID or VOID Check, the more key words the smaller the search. Start submitting you questions. Special email link of ask@ohmworld.com has been established for your Questions. In the subject line try to put the module or function name for the question.

MAY USER GROUP MEETING – CONFIRMED

DATES: Wed/Thurs and ½ day Friday – May 21-22-23 2008

Don't miss this event. Send a representative from your company. This meeting is for and about you the customer!

OHM Classes – April OHMTools Class remains with two available spaces. Let us know your interest or if you have any questions.

Interesting Point: *One of our customers Serta were featured this past Thursday on the APPRENTICE. Bob Sherman President of Serta and Vera Wang, designer working with Serta were both on the show. Way to go Bob! We know what you will be doing after your time with Serta...Hollywood here you come.*

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