



Hello All! This issue will be filled with a recap of the many exciting announcements and product releases as a recap to those who attended and information for those unable to attend this meeting. Please also enjoy the attached first page highlights from the UGM. You will be receiving more.

Watch for dates of new classes for the released products and technical items from the UGM.

**June 5th**—Check out the NEW OHM Website content & design



Don't miss the launch of the newly redesigned OHM Website. Note June 5th you will be able to review and navigate through many pages of information, articles and updates. But there is more. The final date in June will be announce for the a special CLIENT ONLY Login. This section is going to be filled with an array of information for clients only. Watch for email and newsletter updates to when and how you can log in on the client only page. [www.ohmworld.com](http://www.ohmworld.com)

#### PRODUCT ANNOUNCEMENTS & RECAP

Our User Group Meeting sessions included:

CDM—Contact Decision Management meet with one of the highest interest and request from the attendees.

POS –Point of Sale came in a tie with EIS—Executive Information Systems.

New features from WADE3—this is the middleware software used in the base application intranet package. Features such as PDF of screens and documents for emailing and many, many more items.

R.E.A.L. Relationship Empowerment Access Link - the 24 X7 Internet connection. Also released for immediate consideration R.E.A.L. "lite". Powerful lookup only environment for management, sales reps, and others from your organization with ability to schedule and receive reports and updates from anywhere internet is available. Without consuming a backend license and all is real time.

RFID, EDI, Sox Compliance, SOAP—Simple Object Access Protocol

Special sessions and sneak preview of the newly redesigned [www.ohmworld.com](http://www.ohmworld.com) page including the client only link availability.

IBM was there in full force with fantastic information and offers for optimization and fine tuning of your system as well as from simple to complex back up methods and do's' and don'ts. We were also joined by Andrew Hughes of Designing Digitally. Wow, there was much to learn with the use of web for marketing and selling. And yes we even had a small segment on G.O.D. Go GREEN GO OHM GO Digital!

Recaps and ongoing information for all these items will be available on the OHM webpage in PowerPoint or brochure presentations. Demos and web cast dates and times for feature review also being published.

Check out the new website for full details and photos of familiar faces from the UGM.

#### UGM Friday Session

Fantastic session with user input on communications, new design enhancement suggestions. Review process and testing procedures and sign off flow. As well as sharing session of how things work in various user environments. Everyone will receive the week of June 2nd a copy of those general notes.

Here is a tally of the "general" comment sheet from the UGM participants. We will be looking for more input from those who were unable to attend this time. (Percentage ranking of the popular answer fore each who replied to the question).

Session Length - "Just Right" **96%**

Overall allocation time to each session "Just Right" **86%**

Meeting in Resort Setting "liked" **100%**

UGM mix or not mix user industries "mix" **82%**

Location of this meeting "okay" **32%** and "perfect" **66%**

Correct # of days "three" **75%**

Quality of information in sessions "just right" **92%**

3rd Party Presenters "liked" **91%**

Suggestions to have roundtable discussions and break out sessions of between 30-40 minutes in length twice a day with group sizes of between 6-10 per session were noted by the majority on their critique of overall sessions review.

