

OHM SYSTEMS INC

www.ohmworld.com



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# OHMTown News

November 12-14  
OHM will have a  
booth at the ISPA  
Orland FL  
conference. Stop  
by and say hello!

Year End..... A full package of 2009 Warranty, Enhancement and Support (WES) benefits and information will be sent to ALL clients. Each year weather or not there is change to the information you will receive the package outlining updates and benefits to a OHM WES plan. To ensure everyone receives and understands the benefits of the document it will be necessary to send in the sign off sheet acknowledging receipt and understanding of the benefits and use of the plan. If a signed document is not received back by the required date all services requested will be evaluated from a Non WES program benefit. This year we will also be including a document reviewing the licensed modules, user counts and your list of authorized signers and callers under the business program. We will be requesting sign off and return of those documents along with the WES acknowledgement. This is also an opportunity for you to update any data information in our records. We appreciate everyone's cooperation and understanding of this process.

## November Tech Tip

Attached with this newsletter edition is a November Tech Tip. Moving programs and updates from your TEST environment to your Live environment.

WARNING for this level of effort MAKE SURE you have a valid and complete BACKUP of your system for immediate recovery.

Save the Planet



Care about the resources

## GO DITIAL - GO GREEN

### OHM CLASSES

Due to request we are considering a December Administrative and possible OHM Tools class. If upon receipt of this newsletter edition, you have interest for Dec 2008 or prefer late January 2009 please email sales@ohmworld.com with your interest.

Or if you have other class interest let us know.

### *Help us Help you!*

\*\*\* If you have not already requested your client login access for the OHM web pages please sign up. We continue to update and place new documentation and information on line including copies of tooltips, newsletters and other related matters.

\*\*\* take advantage of using the website support logging issues. The on line process includes guidance on information to help us resolve or reply to your issues.

\*\*\* Provide us feedback on things you want us to post on the website to assist in training, troubleshooting and providing information.

\*\*\* Keep your authorization forms current and make sure to send in a change notice when your personnel listed, changes.

\*\*\* Take advantage of the every four month product updates. Stay current.

**IBM confirms price increase** after 15 years of the base products to the North American Market, effective **January 1, 2009**. An approximate 5% increase to all the IBM database and tools products will take place on orders placed January 1, 2009 forward. This will extend to all maintenance renewals that renew in 2009.