



We wish to take a moment to thank each of our customers for their continued support and use of the OHM System software applications. We look forward to exciting new ventures and opportunities in 2009! As part of this newsletter we have attached an opportunity form. Our 2009 Warranty, Enhancement and Support (WES) program will include an opportunity for visits from OHM personnel as part of working with our customers to become more proficient users of the system. To teach and show additional ways to use the system and introduce new concepts and programs for your consideration. As part of this we will review a tune up of your system and make suggestions for the continued growth of the product within your organization. Please complete and return the form for your optional evaluation visit. Only when you participate and provide your feedback can we continue to grow and support you! Happy Holidays!

CLASSES

SYSTEM ADMINISTRATION expanded. Robust methods for maintenance of your system application and server for maximizing performance,. Routines and maintenance. Report writer and administrative functionality. If you are a new client or on the system for a while this class has been expanded to train and update on all levels of administrators and if you have not attended this class call and confirm if it is the right one for you. These are only held a few times a year. Next class 12 N on Monday January 12th to Friday 3pm January 16th at OHM in Cincinnati. Class room size limited. Sign up early. Send email sales@ohmworld.com requesting registration sheet.

NEW SYSTEM FEATURES

Sales Analysis security has been increased for lock down by rep to their client /customer data only using the full SA module. Additional security of field level margins and other items already existed. This enhancement allows for all formats used but only access to customers associated to their rep id.

Adding to this enhancement in a future release will be a standard update for any customer data on any associated screen (EX: SO.LOOKUP, CUSTOMER MASTER, INVOICING etc) to only be available to the rep if the rep id is associated to

SYSTEM VERSIONS

Reminder that January 31, 2008 will be the year end version releases for WADE3, CCERP and CCBDX. You will receive the enhancement and update releases for review in December. Plan to keep current on versions. 2009 OHM will continue every 4 months on CCERP and CCBDX applications to send you enhancement and updates list. By staying current every 4 months you will have fewer items on each release list for review and implementation. These enhancements and updates are part of your WES program and are suggestions and request by many of you. OHM provides these great new features under your WES program for great value add.

Year End System Updates

Update your fiscal periods for the next and one additional year out.

Review and reset accordingly any next number series.

Make a static backup of all data. Freeze

Update your test machine with a full update of the current year end.

Update all tax tables for state, county sales tax and for those on OHM payroll federal and state and city tax tables. Check to see if any new state rules apply.

Users can review and clean out their report folders and logs.

Resize your database tables.

Check your system performances.

IBM U2 data base increase to receive current pricing orders must be received and processed by 28 December 2008.

